

**File Test 1**  
**Grammar, Vocabulary, and Pronunciation A**
**GRAMMAR**

نمونه سوالات امتحانی درس اول در دو سری A و B  
 به همراه پاسخنامه و متن فایل صوتی

**1 Underline the correct word(s).**

Example: He / You is from Brazil.

- 1 I am / is from Taiwan.
- 2 It is / Is it a good book?
- 3 A Am / Is I late?  
B Yes, you are.
- 4 A Are you from Mexico?  
B Yes, I am / you are.
- 5 A Is it from China?  
B No, it's / he's not.

|  |   |
|--|---|
|  | 5 |
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**2 Complete the sentences. Use contractions where possible.**

Example: Hi. I'm Rosa Diaz.

- 1 Excuse me. \_\_\_\_\_ you Mr. Buchanan?
- 2 She \_\_\_\_\_ very nice. She always helps us.
- 3 I \_\_\_\_\_ a teacher. I'm a student.
- 4 You \_\_\_\_\_ a student. You are in my class.
- 5 A Am I in your class?  
B No, you \_\_\_\_\_.

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|---------------|--|----|
| Grammar total |  | 10 |
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**VOCABULARY**
**3 Write the words.**

Example: 3 three

- 1 2 \_\_\_\_\_
- 2 7 \_\_\_\_\_
- 3 4 \_\_\_\_\_
- 4 8 \_\_\_\_\_

|  |   |
|--|---|
|  | 4 |
|--|---|

**4 Write the days of the week in order, following the example.**

Example: Sunday

- 1 M\_\_\_\_\_day
- 2 \_\_\_\_\_esday
- 3 We\_\_\_\_\_day
- 4 Thu\_\_\_\_\_
- 5 F\_\_\_\_\_
- 6 S\_\_t\_\_\_\_day

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|------------------|--|----|
| Vocabulary total |  | 10 |
|------------------|--|----|

**File Test 1**  
**Grammar, Vocabulary, and Pronunciation A**
**PRONUNCIATION**
**5 Match the words with the same sound.**

 five ~~phone~~ please seven shower six

 Example: Mexico phone

- 1 tree \_\_\_\_\_
- 2 bike \_\_\_\_\_
- 3 isn't \_\_\_\_\_
- 4 English \_\_\_\_\_
- 5 city \_\_\_\_\_

|                     |   |
|---------------------|---|
| Pronunciation total | 5 |
|---------------------|---|

**PRACTICAL ENGLISH**
**6 Complete the dialogues with the phrases.**

Excuse me  
 I don't know  
 How do you spell it  
 Can you repeat that, please  
 How do you spell your first name  
 to page three

 Example: **A** How do you say "libro" in English?

**B** I don't know.

- 1 Please open your book \_\_\_\_\_.
- 2 **A** \_\_\_\_\_, are you Maria Sanchez?  
**B** Yes, I am.
- 3 **A** \_\_\_\_\_?  
**B** M-I-G-U-E-L.
- 4 **A** My last name is Jimenez.  
**B** \_\_\_\_\_?  
**A** J-I-M-E-N-E-Z.
- 5 **A** How do you spell "phone"?  
**B** P-H-O-N-E.  
**A** \_\_\_\_\_?  
**B** P-H-O-N-E.

|                         |   |
|-------------------------|---|
| Practical English total | 5 |
|-------------------------|---|

|  |    |
|--|----|
| Grammar, Vocabulary, Pronunciation and Practical English total | 30 |
|--|----|

**File Test 1**  
**Reading and Writing A**
**READING**

1 Read the emails and check (✓) A, B, or C.

**www.penpalsinternational.com**  
**Find friends from around the world!**

To: Lena  
 From: Pen Pals International  
 Subject: New friend!  
 Attachment: Photo of Akiko Ito

Hello, Lena! This is your new pen pal in the photo. Her first name is Akiko and her last name is Ito. Have a nice day!

To: Akiko  
 From: Lena  
 Subject: Hello  
 Attachment: Photo of Lena and Fadil

Hi! My name's Lena Taylor. I'm from Brooklyn, New York, in the US. And this is my boyfriend, Fadil, in the photo. Where are you from, Akiko?

To: Lena  
 From: Akiko  
 Subject: Hi!

Hello, Lena! Good morning from Italy. My name's Akiko Ito. I'm in Rome, but I'm not from Italy. I'm from Japan. I'm from Kyoto and now I'm on vacation for eight days in Rome. My friend in Italy is Sofia Ricci. She's from Milan. Where are you? Are you at home in Brooklyn? Where is your boyfriend from?

To: Akiko  
 From: Lena  
 Subject: Hi again!

Thank you for the email. Yes, I am in Brooklyn. I'm not on vacation!! Fadil isn't from the US. He's from Cairo in Egypt and his last name is Zaher. Akiko, it's nice to meet you! Bye!

Example: Lena is from...

 A Egypt  B the US  C Japan 

1 Lena's last name is \_\_\_\_\_.

 A Taylor  B Popov  C Zaher 

2 Lena is in...

 A Brooklyn  B Rome  C Kyoto 

3 Akiko is from...

 A the US  B Italy  C Japan

**File Test 1**  
**Reading and Writing A**

- 4 Sofia is from \_\_\_\_\_.  
 A Egypt  B Italy  C Japan
- 5 Akiko is...  
 A eight years old  B in Rome for eight days  C in room eight
- 6 Sofia's last name is \_\_\_\_\_.  
 A Ito  B Milan  C Ricci
- 7 Fadil's last name is \_\_\_\_\_.  
 A Taylor  B Ito  C Zaher
- 8 Fadil isn't from \_\_\_\_\_.  
 A Cairo  B the US  C Egypt
- 9 Ito is from \_\_\_\_\_.  
 A Brooklyn  B Rome  C Kyoto

|  |   |
|--|---|
|  | 9 |
|--|---|

**2 Read the emails again and complete the ID cards.**

|  |
|--|
| <b>First name:</b> Lena<br><b>Last name:</b> Taylor<br><b>From:</b> <sup>1</sup> _____ |
|--|

|   |
|---|
| <b>First name:</b> Akiko<br><b>Last name:</b> <sup>2</sup> _____<br><b>From:</b> <sup>3</sup> _____ |
|---|

|  |
|--|
| <b>First name:</b> Sofia<br><b>Last name:</b> Ricci<br><b>From:</b> <sup>4</sup> _____ |
|--|

|   |
|---|
| <b>First name:</b> <sup>5</sup> _____<br><b>Last name:</b> <sup>6</sup> _____<br><b>From:</b> Egypt |
|---|

|  |   |
|--|---|
|  | 6 |
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|               |  |    |
|---------------|--|----|
| Reading total |  | 15 |
|---------------|--|----|

**File Test 1**  
**Reading and Writing A**
**WRITING**
**1 Answer the questions about yourself with complete sentences.**

Example: Are you from the US?  
No, I'm not.

1 Are you a student?

\_\_\_\_\_.

2 Is it your birthday tomorrow?

\_\_\_\_\_.

3 Are you from Mexico?

\_\_\_\_\_.

4 Are you Miguel?

\_\_\_\_\_.

5 Are you in a classroom?

\_\_\_\_\_.

|  |   |
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|  | 5 |
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**2 Answer the questions about Junko with complete sentences.**

**First name:** Junko

**Last name:** Tanaka

**Country:** Japan

1 What's her first name?

\_\_\_\_\_.

2 What's her last name?

\_\_\_\_\_.

3 Where is she from?

\_\_\_\_\_.

4 Is she from China?

\_\_\_\_\_.

5 Is she from Japan?

\_\_\_\_\_.

|  |   |
|--|---|
|  | 5 |
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|---------------|--|----|
| Writing total |  | 10 |
|---------------|--|----|

|                           |  |    |
|---------------------------|--|----|
| Reading and Writing total |  | 25 |
|---------------------------|--|----|

**File Test 1**  
**Listening and Speaking A**
**LISTENING**
**1 Listen to Ralph talking to a receptionist. Check (✓) the correct information.**

- 1 Today is \_\_\_\_\_.  
A Wednesday  B Thursday
- 2 The table is for \_\_\_\_\_.  
A four people  B eight people
- 3 The table is for \_\_\_\_\_.  
A 4 o'clock  B 8 o'clock
- 4 Ralph's last name is \_\_\_\_\_.  
A Lanegan  B Flanegan
- 5 The Townhouse is \_\_\_\_\_.  
A a hotel  B a restaurant

|  |   |
|--|---|
|  | 5 |
|--|---|

**2 Listen to five conversations. Check (✓) the correct answer.**

- 1 His name is \_\_\_\_\_.  
A Mark Allison  B Mark Ellison
- 2 He's in room \_\_\_\_\_.  
A 311  B 331
- 3 Ana's last name is \_\_\_\_\_.  
A Gonzalez  B Gonzanez
- 4 She is from \_\_\_\_\_.  
A Mexico  B Spain
- 5 The English class is on \_\_\_\_\_.  
A Thursday  B Friday

|  |   |
|--|---|
|  | 5 |
|--|---|

|                 |  |    |
|-----------------|--|----|
| Listening total |  | 10 |
|-----------------|--|----|

**File Test 1**  
**Listening and Speaking A**
**SPEAKING**
**1 Ask your partner these questions.**

- 1 What's your first name?
- 2 How do you spell it?
- 3 What's your last name?
- 4 How do you spell it?
- 5 Where are you from?

**2 Now answer your partner's questions.**
**3 Look at the information about a famous person and answer your partner's questions.**

Scarlett Johansson      United States

**4 Your partner has information about a different person.  
Ask your partner these questions.**

What his / her first name?  
How / spell it?

What his / her last name?  
Where he / she from?

|                |  |    |
|----------------|--|----|
| Speaking total |  | 15 |
|----------------|--|----|

|                              |  |    |
|------------------------------|--|----|
| Listening and Speaking total |  | 25 |
|------------------------------|--|----|

**Grammar, Vocabulary, and Pronunciation** پاسخنامه نمونه A

**GRAMMAR**

- 1 1 am  
2 Is it  
3 Am  
4 I am  
5 it's
- 2 1 Are  
2 's  
3 'm not  
4 're  
5 aren't / 're not

**VOCABULARY**

- 3 1 two  
2 seven  
3 four  
4 eight
- 4 1 Monday  
2 Tuesday  
3 Wednesday  
4 Thursday  
5 Friday  
6 Saturday

**PRONUNCIATION**

- 5 1 please  
2 five  
3 six  
4 shower  
5 seven

**PRACTICAL ENGLISH**

- 6 1 to page three  
2 Excuse me  
3 How do you spell your first name  
4 How do you spell it  
5 Can you repeat that, please



## Reading and Writing

### READING

- 1 1 A
- 2 A
- 3 C
- 4 B
- 5 B
- 6 C
- 7 C
- 8 B
- 9 C

- 2 1 Brooklyn / US
- 2 Ito
- 3 Kyoto / Japan
- 4 Milan / Italy
- 5 Fadil
- 6 Zaher

### WRITING

- 1 Student's own answers.

**Task completion:** The task is fully completed and the answers easy to understand. (1 point)

**Grammar:** The student uses appropriate structures to achieve the task. Minor errors do not obscure the meaning. (2 points)

**Vocabulary:** The student uses a sufficient range of words and phrases to communicate the message clearly. (2 points)

- 2 1 Her first name is Junko.
- 2 Her last name is Tanaka.
- 3 She's from Japan.
- 4 No, she isn't. / No, she's not.
- 5 Yes, she is.

## Listening and Speaking

### LISTENING

- 1 1 A  
2 A  
3 B  
4 A  
5 B

- 2 1 B  
2 B  
3 A  
4 A  
5 A

### SPEAKING

**Interactive communication and oral production:** The student communicates effectively with his / her partner, asking and answering simple questions and, where necessary, initiating conversation and responding. The student uses appropriate strategies to complete the task successfully. (5 points)

**Grammar and Vocabulary:** The student uses a sufficient range of vocabulary and structure to communicate clearly. Minor occasional errors do not impede communication. (5 points)

**Pronunciation:** The student's intonation, stress, and articulation of sounds make the message clear and comprehensible. (5 points)

- 4 First name: Kit  
Last name: Harington  
From: England

**File Test 1**  
**Grammar, Vocabulary, and Pronunciation B**
**GRAMMAR**
**B نمونه**
**1 Complete the sentences. Use contractions where possible.**

Example: What's your name?

- 1 You \_\_\_\_\_ in room seven.
- 2 Hi. I \_\_\_\_\_ Darius Alves.
- 3 **A** Am I in your class?  
**B** No, you \_\_\_\_\_.
- 4 I \_\_\_\_\_ a student. I'm a teacher.
- 5 \_\_\_\_\_ you Mrs. Smith?

|  |   |
|--|---|
|  | 5 |
|--|---|

**2 Underline the correct word(s).**

 Example: I am / is from Taiwan.

- 1 **A** Are you in room eight?  
**B** Yes, I *am* / *are*.
- 2 *Are* / *Is* he from the US?
- 3 **A** *Am* / *Is* I late?  
**B** No, you're not.
- 4 *It is* / *Is it* a good book?
- 5 **A** Is she from Brazil?  
**B** No, she *aren't* / *isn't*.

|  |   |
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|  | 5 |
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|               |  |    |
|---------------|--|----|
| Grammar total |  | 10 |
|---------------|--|----|

**VOCABULARY**
**3 Write the days of the week in order, following the example.**

 Example: Sunday

- 1 M\_\_\_\_\_day
- 2 \_\_\_\_\_esday
- 3 We\_\_\_\_\_day
- 4 Thu\_\_\_\_\_
- 5 F\_\_\_\_\_
- 6 S\_\_t\_\_\_\_day

|  |   |
|--|---|
|  | 6 |
|--|---|

**4 Write the words.**

 Example: 4 four

- 1 9 \_\_\_\_\_
- 2 6 \_\_\_\_\_
- 3 1 \_\_\_\_\_
- 4 5 \_\_\_\_\_

|  |   |
|--|---|
|  | 4 |
|--|---|

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|------------------|--|----|
| Vocabulary total |  | 10 |
|------------------|--|----|

**File Test 1**  
**Grammar, Vocabulary, and Pronunciation B**
**PRONUNCIATION**
**5 Match the words with the same sound.**

 fish nine ~~phone~~ seven ~~she~~ three

 Example: photo phone

- 1 please \_\_\_\_\_
- 2 bike \_\_\_\_\_
- 3 Brazil \_\_\_\_\_
- 4 English \_\_\_\_\_
- 5 nice \_\_\_\_\_

|                     |  |   |
|---------------------|--|---|
| Pronunciation total |  | 5 |
|---------------------|--|---|

**PRACTICAL ENGLISH**
**6 Complete the dialogues with the phrases.**

|   |
|---|
| How do you spell your first name<br>Excuse me<br>You're in<br><del>What's</del><br>Can you repeat that, please<br>How do you spell it |
|---|

 Example: **A** What's "libro" in English?  
**B** Book.

- 1 **A** \_\_\_\_\_?  
**B** R-O-B-E-R-T.
- 2 \_\_\_\_\_ room eight.
- 3 **A** \_\_\_\_\_, are you Hector Diego?  
**B** Yes, I am.
- 4 **A** How do you spell "snake"?  
**B** S-N-A-K-E.  
**A** \_\_\_\_\_?  
**B** S-N-A-K-E.
- 5 **A** My last name's Kobayashi.  
**B** \_\_\_\_\_?  
**A** K-O-B-A-Y-A-S-H-I.

|                         |  |   |
|-------------------------|--|---|
| Practical English total |  | 5 |
|-------------------------|--|---|

|  |  |    |
|--|--|----|
| Grammar, Vocabulary, Pronunciation and Practical English total |  | 30 |
|--|--|----|

**File Test 1**  
**Reading and Writing B**
**READING**

1 Read the emails and check (✓) A, B, or C.

**www.penpalsinternational.com**  
**Find friends from around the world!**

To: Lena  
 From: Pen Pals International  
 Subject: New friend!  
 Attachment: Photo of Akiko

Hello, Lena! This is your new pen pal in the photo. Her first name is Akiko and her last name is Ito. Have a nice day!

To: Akiko  
 From: Lena  
 Subject: Hello  
 Attachment: Photo of Lena and Fadil

Hi! My name's Lena Taylor. I'm from Brooklyn, New York, in the US. And this is my boyfriend, Fadil, in the photo. Where are you from, Akiko?

To: Lena  
 From: Akiko  
 Subject: Hi!

Hello, Lena! Good morning from Italy. My name's Akiko Ito. I'm in Rome, but I'm not from Italy. I'm from Japan. I'm from Kyoto and now I'm on vacation for eight days in Rome. My friend in Italy is Sofia Ricci. She's from Milan. Where are you? Are you at home in Brooklyn? Where is your boyfriend from?

To: Akiko  
 From: Lena  
 Subject: Hi again!

Thank you for the email. Yes, I am in Brooklyn. I'm not on vacation!! Fadil isn't from the US. He's from Cairo in Egypt and his last name is Zaher. Akiko, it's nice to meet you! Bye!

Example: Akiko's last name is ...

 A Taylor  B Ito  C Ricci 

1 Lena is from...

 A the US  B Italy  C Japan 

2 Lena's last name is...

 A Ito  B Ricci  C Taylor 

3 Fadil is ... boyfriend.

 A Sofia's  B Lena's  C Akiko's 

4 Akiko is in \_\_\_\_\_.

**File Test 1**  
**Reading and Writing B**

- A the US  B Italy  C Japan
- 5 Akiko is on vacation in \_\_\_\_\_.  
 A Milan  B Rome  C Kyoto
- 6 Sofia is from \_\_\_\_\_.  
 A Egypt  B Italy  C Japan
- 7 Lena is in \_\_\_\_\_.  
 A Brooklyn  B Milan  C Rome
- 8 Fadil is from \_\_\_\_\_.  
 A the US  B Egypt  C Italy
- 9 Fadil's last name is \_\_\_\_\_.  
 A Ito  B Taylor  C Zaher

|  |   |
|--|---|
|  | 9 |
|--|---|

**2 Read the emails again and complete the ID cards.**

|   |
|---|
| <b>First name:</b> <sup>1</sup> _____<br><b>Last name:</b> Ito<br><b>From:</b> <sup>2</sup> _____ |
|---|

|  |
|--|
| <b>First name:</b> Lena<br><b>Last name:</b> <sup>3</sup> _____<br><b>From:</b> Brooklyn, New York |
|--|

|  |
|--|
| <b>First name:</b> <sup>4</sup> _____<br><b>Last name:</b> Zaher<br><b>From:</b> Egypt |
|--|

|   |
|---|
| <b>First name:</b> Sofia<br><b>Last name:</b> <sup>5</sup> _____<br><b>From:</b> <sup>6</sup> _____ |
|---|

|  |   |
|--|---|
|  | 6 |
|--|---|

|               |  |    |
|---------------|--|----|
| Reading total |  | 15 |
|---------------|--|----|

**File Test 1**  
**Reading and Writing B**
**WRITING**
**1 Answer the questions about yourself with complete sentences.**

Example: Are you from the United States?

No, I'm not.

 1 Are you in a classroom?  
 \_\_\_\_\_

 2 Are you Emily?  
 \_\_\_\_\_

 3 Is it your birthday today?  
 \_\_\_\_\_

 4 Are you from Brazil?  
 \_\_\_\_\_

 5 Are you a student?  
 \_\_\_\_\_

|  |   |
|--|---|
|  | 5 |
|--|---|

**2 Answer the questions about Alex with complete sentences.**
**First name:** Alex

**Last name:** Hernandez

**Country:** Mexico

 1 What's his first name?  
 \_\_\_\_\_

 2 What's his last name?  
 \_\_\_\_\_

 3 Where is he from?  
 \_\_\_\_\_

 4 Is he from Spain?  
 \_\_\_\_\_

 5 Is he from Mexico?  
 \_\_\_\_\_

|  |   |
|--|---|
|  | 5 |
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|               |  |    |
|---------------|--|----|
| Writing total |  | 10 |
|---------------|--|----|

|                           |  |    |
|---------------------------|--|----|
| Reading and Writing total |  | 25 |
|---------------------------|--|----|

**File Test 1**  
**Listening and Speaking B**
**LISTENING**
**1 Listen to Ralph talking to a receptionist. Check (✓) the correct information.**

- 1 Today is \_\_\_\_\_.  
A Wednesday  B Thursday
- 2 The table is for \_\_\_\_\_.  
A 4 o'clock  B 8 o'clock
- 3 The table is for \_\_\_\_\_.  
A four people  B eight people
- 4 His last name is \_\_\_\_\_.  
A Flanagan  B Lanegan
- 5 The Townhouse is \_\_\_\_\_.  
A a restaurant  B a hotel

|  |   |
|--|---|
|  | 5 |
|--|---|

**2 Listen to five conversations. Check (✓) the correct answer.**

- 1 His name is \_\_\_\_\_.  
A Mark Ellison  B Mark Allison
- 2 He's in room \_\_\_\_\_.  
A 331  B 311
- 3 Ana's last name is \_\_\_\_\_.  
A Gonzanez  B Gonzalez
- 4 She's from \_\_\_\_\_.  
A Spain  B Mexico
- 5 The English class is on \_\_\_\_\_.  
A Friday  B Thursday

|  |   |
|--|---|
|  | 5 |
|--|---|

|                 |  |    |
|-----------------|--|----|
| Listening total |  | 10 |
|-----------------|--|----|



**File Test 1**  
**Listening and Speaking B**
**SPEAKING**

**1 Answer your partner's questions.**

**2 Now ask your partner these questions.**

- 1 What's your first name?
- 2 How do you spell it?
- 3 What's your last name?
- 4 How do you spell it?
- 5 Where are you from?

**3 Your partner has information about a famous person. Ask your partner these questions.**

What her / his first name?

What her / his last name?

How / spell it?

Where she / he from?

**4 Look at the information about a famous person and answer your partner's questions.**

Kit Harington

England

|                |  |    |
|----------------|--|----|
| Speaking total |  | 15 |
|----------------|--|----|

|                              |  |    |
|------------------------------|--|----|
| Listening and Speaking total |  | 25 |
|------------------------------|--|----|

Grammar, Vocabulary, and Pronunciation **B** پاسخنامه نمونه

GRAMMAR

- 1 1 're  
2 'm  
3 aren't / 're not  
4 'm not  
5 Are

- 2 1 am  
2 Is  
3 Am  
4 Is it  
5 isn't

VOCABULARY

- 3 1 Monday  
2 Tuesday  
3 Wednesday  
4 Thursday  
5 Friday  
6 Saturday

- 4 1 nine  
2 six  
3 one  
4 five

PRONUNCIATION

- 5 1 three  
2 nine  
3 fish  
4 she  
5 seven

PRACTICAL ENGLISH

- 6 1 How do you spell your first name  
2 You're in  
3 Excuse me  
4 Can you repeat that, please  
5 How do you spell it

## Reading and Writing

### READING

- 1 1 A  
2 C  
3 B  
4 B  
5 B  
6 B  
7 A  
8 B  
9 C

- 2 1 Akiko  
2 Kyoto / Japan  
3 Taylor  
4 Fadil  
5 Ricci  
6 Milan / Italy

### WRITING

- 1 Student's own answers.

**Task completion:** The task is fully completed and the answers easy to understand. (1 point)

**Grammar:** The student uses appropriate structures to achieve the task. Minor errors do not change or confuse the meaning. (2 points)

**Vocabulary:** The student uses a sufficient range of words and phrases to communicate the message clearly. (2 points)

- 2 1 His first name is Alex.  
2 His last name is Hernandez.  
3 He's from Mexico.  
4 No, he isn't. / No, he's not.  
5 Yes, he is.

## Listening and Speaking

### LISTENING

- 1 1 A  
2 B  
3 A  
4 B  
5 A

- 2 1 A  
2 A  
3 B  
4 B  
5 B

**SPEAKING**

**Interactive communication and oral production:** The student communicates effectively with his / her partner, asking and answering simple questions and, where necessary, initiating conversation and responding. The student uses appropriate strategies to complete the task successfully. (5 points)

**Grammar and Vocabulary:** The student uses a sufficient range of vocabulary and structure to communicate clearly. Minor occasional errors do not impede communication. (5 points)

**Pronunciation:** The student's intonation, stress, and articulation of sounds make the message clear and comprehensible. (5 points)

- 3 First name: Scarlett  
Surname: Johansson  
From: the United States

**File Tests Audioscript**

متن فایل صوتی

**File 1**

**Listening 1**

**Receptionist:** Good afternoon. The Townhouse. How can I help you?  
**Ralph:** Can I make a reservation, please?  
**Receptionist:** Certainly. What day?  
**Ralph:** Thursday night, please.  
**Receptionist:** OK, so tomorrow night.  
**Ralph:** Yes, that's right.  
**Receptionist:** What time?  
**Ralph:** A table for four people at eight o'clock.  
**Receptionist:** Eight o'clock. A table for four. What's your name?  
**Ralph:** My name's Ralph Lanegan.  
**Receptionist:** Sorry, what's your last name?  
**Ralph:** Lanegan.  
**Receptionist:** How do you spell it?  
**Ralph:** L-A-N-E-G-A-N.  
**Receptionist:** Thank you. OK, Mr. Lanegan. You have a table for four people at eight o'clock on Thursday evening. See you then.  
**Ralph:** Thank you, bye.

**File 1**

**Listening 2**

1

**Mark:** I have a reservation  
**Receptionist:** What's your name?  
**Mark:** Mark Ellison  
**Receptionist:** How do you spell your last name?  
**Mark:** E-L-L-I-S-O-N.

2

**Receptionist:** Here you are. Ellison.  
**Mark:** That's right.  
**Receptionist:** You're in room 331. (Three-three-one.)  
**Mark:** Room 331. (Three-three-one.) Thanks.

3

**Receptionist:** Can I help you?  
**Ana :** Yes, I'm here for my classes.  
**Receptionist:** OK. What's your name?  
**Ana:** My name is Ana Gonzalez.  
**Receptionist:** How do you spell your last name?  
**Ana:** It's G-O-N-Z-A-L-E-Z.

4

**Receptionist:** Hi, Ana. Are you from Spain?  
**Ana:** No, I'm not. I'm from Mexico.  
**Receptionist:** Mexico.  
**Ana:** Yes, that's right.

5

**Receptionist:** OK. You're in room 6.  
**Ana:** Is the English class on Friday?  
**Receptionist:** Let me check. No, it isn't. It's on Thursday.